



Adult Supervisor (Chaperone) Guidelines

*We ask group leaders/teachers in charge to please review these guidelines with their adult chaperones prior to the zoo trip. Thank you in advance for your assistance with this matter.

- Adult Supervisors (Chaperones) must be 18 years or older. The chaperone role is vital in ensuring students have a safe and enriching experience at the Zoo. Chaperones must remain with and supervise their group at all times.
- Children must not be on zoo grounds unsupervised. A minimum of 1 chaperone to 7 children must be adhered to.

Please Remember:

- Stay with your group at all times.
- Abide by all signage. For example, climbing in restricted areas such as those in Prehistoric Park or the Canadian Wilds is unsafe for visitors and destructive to zoo property.
- Please remain on the paved pathways. The paved pathways are for your convenience and maintained for your safety.
- For the health and safety of our animals, please do not tap on enclosure windows; and absolutely nothing (food or otherwise) should be thrown into animal enclosures.
- Respect our free-ranging wildlife. Chasing or 'plucking' animals such as peacocks and guinea fowl is not permitted
- Ensure all garbage is disposed of properly.
- The playground facility is for children 12 and under only. Please be aware and respectful of the small children playing in the playground.
- Please remember to keep voices at a respectful level... no shouting. The animals living here will appreciate this and continue to exhibit natural behaviors in their habitat
- Name tags: For Elementary school kids; we recommend name tags which include the school and teacher's name as well as an on-site cell phone number. Please use tape or string – no pins.
- Items not permitted on zoo grounds- rollerblades, skates, roller heel shoes, skateboards, scooters, bicycles (any piece of equipment with pedals), balls, frisbees, balloons and pets.