



How to do business with the Calgary Zoo

Step 1

Contact us to set-up a CRM for you.

Guest Relations

guestrelations@calgaryzoo.com

We will need the following information:

Business name, address, phone number, email address

Step 2

Create your own login in our website ecommerce portal

Upon creation of your CRM we will send you an email to reset and set a new password.

Step 3

Purchase tickets to the Calgary Zoo at your net rate.

Option 1: Login to your new customer portal and purchase tickets with a credit card.

Option 2: Call our Guest Relations team and purchase tickets over the phone

Credit cards accepted are: VISA, Mastercard, AMEX

F.A.Q.

Q - Can you invoice us and provide us with 30 day terms?

A - Unfortunately we cannot

Q - Can we pay by wire transfer?

A - Unfortunately we cannot

Q - Do you have any alternate ways for us to purchase tickets?

A - Yes, we have our Day Admission tickets available for sale through Viator (the eCommerce arm of TripAdvisor). Pricing for the tickets are our retail rates. Available by January 1, 2018.