



Restoring balance between wildlife and human life, together.

## **Wilder Institute/Calgary Zoo Self-Guided School Group Agreement- 2023**

The Wilder Institute/Calgary Zoo offers discounted rates for school groups of 15 students or greater. Rates also apply to preschools and daycares. Groups will be provided a specific number of FREE chaperone tickets to ensure your school group has adequate supervision. The student/chaperone ratio respects the Alberta Education guidelines; however, the zoo requires a greater number of chaperones for the safety and well-being of the students, as well as preserving the quality and integrity of our zoo, and will provide tickets for these chaperones without cost.

### **Important information during your zoo visit:**

- Chaperones must be 18 years or older. The chaperone is vital in ensuring students have a safe and enriching experience at the zoo.
- Children must not be on zoo grounds unsupervised.
- Stay with your travel group at all times.
- Abide by all signage. For example, climbing in restricted areas such as those in the Prehistoric Park or the Canadian Wilds is unsafe for visitors and destructive to Zoo property.
- Please remain on the paved pathways. The paved pathways are for your convenience and maintained for your safety.
- For the health and safety of our animals, please do not tap on enclosure windows, cause excessive noise, and absolutely nothing (food or otherwise) should be thrown into animal enclosures.
- Respect our free-ranging wildlife. Chasing or 'plucking' animals such as peacocks and guinea fowl is not permitted.
- Ensure all garbage is disposed of properly.
- The playground facility is for children 12 and under only. Please be aware and respectful of the small children playing in the playground.
- Please be respectful of our other zoo visitors.
- Principal or Manager/Director contact information must be provided below. Groups not adhering to the information outlined in this document will be contacted for follow-up and may not be welcomed back for an undetermined period of time pending an investigation.

Please note that tickets are specific to the chosen date. If any students are unable to attend on the visit date, individual tickets will be provided with an expiration date of December 31<sup>st</sup>, 2023. This ticket exchange is only valid on the date of the group visit and must be brought to the attention of Guest Relations staff prior to entry. Numbers will be confirmed and signed off by each party prior to entering the zoo and cannot be changed once confirmed.

**\*\*\*A signed copy of this agreement must be returned at minimum 1 day prior to the visit date. Please submit by email to [guestrelations@calgaryzoo.com](mailto:guestrelations@calgaryzoo.com)\*\*\***

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(School Name)

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(Principal/Head of Organization Name and Phone Number)

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(Signature)

(Date)